

Green Mountain Energy
P.O. Box 7476, Philadelphia, PA 19101
www.greenmountainenergy.com
800-274-5289, Mon-Fri 7am-7pm CT

Notice of Automatic Contract Renewal

You have selected a product with an initial term length of 12 months. This means that you will receive your last bill for the initial term in approximately 12 months, which is an estimate of when the initial contract term expires. The exact date that your initial agreement will begin and end depends on when your local utility company accepts our request to enroll you as our supply customer, so the contract expiration could be later. This process can take up to 45 days but usually less. (Your energy supply service will not be interrupted during this time).

Before the end of your initial term, we will send you a notice that your term is about to expire. If you do nothing, your service with us will continue at the price and term length specified in the notice. The estimated bill cycle will immediately follow the last billing cycle of the current term in about 12 plus one months.

The exact beginning and ending dates of your initial agreement – and the beginning date of your renewal agreement – will be confirmed once you receive your Welcome Confirmation from us.

If you don't want your agreement to renew, you have two options to let us know and we'll cancel the renewal: email us at ILCustomerCare@greenmountain.com or call 800-274-5289, Mon-Fri 7am-7pm CT. We'd hate to lose you, so try giving us a call to review your options before cancelling your renewal.